

# Quality Policy of the research organization COMTES FHT a.s.

## Vision

Our vision is to be Europe's leading research and development organization in the field of metal materials. We want to set the direction of development and bring new innovative solutions to the market in materials engineering, progressive technologies and digitalization. Our main focus is on key industrial sectors: mechanical engineering, automotive and aerospace, healthcare, consumer electronics and the power industry.

## Mission

The mission of our company is to strengthen the competitiveness of manufacturing companies by supporting customers in the development, innovation and introduction of cutting-edge technologies and products. COMTES FHT a.s. represents a new model of cooperation between manufacturers and research. This research center was founded on the premise that success will depend on the ability to produce cutting-edge products and use new technologies. The main emphasis is on compliance with standards, quality of service and professional partnership with employees, suppliers, customers and all stakeholders, with an emphasis on compliance with all legislative, safety, environmental and ethical requirements. The means ensuring the required standard of our services through our quality management system and accreditation in accordance with:

ČSN EN ISO 9001:2016

ČSN EN ISO/IEC 17020:2012

ČSN EN ISO/IEC 17025:2018

## Main goals

- Maintain, develop and continually improve the quality management system according to the required standards and customer requirements.
- Provide highly professional, comprehensive and flexible services in the field of research and development of mainly metal materials.
- Contributing and sharing information in peer-reviewed publications to contribute significantly to new knowledge and thereby also develop global teamwork.
- Build long-term, two-way partnerships, trust and open communication.
- Introduce new technologies that will benefit customers, enabling them to make efficient use of resources and opportunities.
- Actively support the personal and professional development of all employees with regard to the future needs of the company.
- Reduce the risks and environmental impact of our business.
- Comply with the requirements of applicable laws and regulations, including OSH and fire protection.

- Participate in publicly beneficial activities and be socially responsible in the areas where our business operates.
- Develop and provide sufficient resources to implement the quality policy and strategic objectives.